

Support for Graduates

The aim of this document is to outline the support which is available for students after they graduate, via the Alumni Engagement Team, to help Personal Tutors who:

- may be approached by graduates who need support
- may wish to signpost final year students to alumni resources, such as the new online community, Plymouth Connect

The Alumni Engagement Team are the first point of contact for many graduates who want to contact the University and because of this we have extensive experience of handling alumni enquiries. Our team have developed a comprehensive bank of responses to Frequently Asked Questions, which we add to regularly, covering everything from requests for replacement certificates to careers support and sponsorship.

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UNIVERSITY**

We are here to help! If a graduate contacts you with a question feel free to refer them to alumni@plymouth.ac.uk / 01752 588020.

Did you know that we offer alumni the following benefits and services?

- careers support for up to 3 years after graduation
- library access
- events & opportunities to network
- business support
- alumni e-newsletter
- Plymouth Connect – our online platform for alumni (see overleaf)
- discounts on PG study*
- support to organise their own reunion

New benefits are being added to this package on a regular basis.

Data management

The Alumni Engagement Team will liaise with alumni who contact us and gain their permission to update their details on the alumni database. This information then feeds through to the DLHE survey and helps us to keep alumni up to date with the latest news from the University and ways to get involved and support our students.

If you hear that alumni have changed their contact details or sadly passed away, please let us know. We will ensure that their details are updated on the CRM and, in the case of alumni who are deceased, we will ensure that they are not contacted by the University again.

Useful links and contacts:

Website: www.plymouth.ac.uk/alumni

Email: alumni@plymouth.ac.uk

Tel: [+44 1752 588020](tel:+441752588020)

Twitter: [@PlymUniAlum](https://twitter.com/PlymUniAlum)

Facebook: <https://www.facebook.com/plymouthunialumni>

LinkedIn: www.linkedin.com/groups/88268

Plymouth Connect

Plymouth Connect is the online platform which connects alumni with current students and staff.

Students register on the platform to:

- connect with alumni
- build their professional network
- request a Career Champion

Alumni register on the platform to:

- share their career expertise with students and recent graduates
- build their professional network
- search the graduate directory
- request a Career Champion
- pledge careers support
- update their details online

Staff register on the platform to:

- stay connected with alumni from your programmes

Please signpost your **final year students** to the following page to register:

www.plymouth.ac.uk/student-life/your-studies/academic-services/careers-and-employability/plymouth-connect

Please encourage **alumni** to register!

Template emails and social media posts have been produced to make it easy for staff to encourage **alumni** to register, these are available on the staff intranet at

<https://staff.plymouth.ac.uk/er/plymouthconnect/>

Want to know more about how we can work with you to support your alumni and current students? Email jean.almond@plymouth.ac.uk or call 585631.

* discounts on PG study for alumni apply to selected courses - check website for details www.plymouth.ac.uk/alumni-friends/alumni/benefits-and-services/discounts