

## **Refunds and disclaimer**

### **Refunds**

If you make a booking to attend a graduation ceremony and subsequently receive information which indicates you are ineligible for graduation, you will be entitled to a full refund of any payments you made.

Tickets are non-refundable except in the circumstance outlined above.

Requests for refunds on gown hire fees should be made directly with the gown suppliers.

### **Disclaimer**

#### **Postponement, Cancellation and Rescheduled Graduation Ceremonies**

University of Plymouth will use its best endeavours to keep to the scheduled dates, times and venues for graduation ceremonies. However, due to circumstances outside the control of the University, ceremonies may be delayed, postponed or cancelled.

The University also reserves the right to cancel any graduation ceremony and reception for reasons beyond its control. Circumstances may include, but are not limited to: fire, flood, or any other incident that renders the venue unsafe to use; terrorist act (or threat of terrorist act); natural disaster; pandemic or a period of national mourning.

Where any of these circumstances occur, University of Plymouth is not responsible for any inconvenience, losses or costs that may be occasioned by such event, including travel and accommodation costs.